#### Herman Miller - Office Furniture, Accessories, and Installation Services Award

Initial Award Term: May 27, 2020 - May 27, 2025

Remaining Renewals: One (1) Five (5) year renewal period

Award Name: Office Furniture, Accessories, and Installation Services

Award Status: Initial Term

Award Type: IPHEC, A-1

RFP#: IPHEC1905

The scope of this solicitation is to provide access to economy, moderate and high-end

Award (good, better, best) furniture in a variety of categories, offerings and surfaces

Overview: including, but not limited to; wood, laminate, and metal. In addition, IPHEC is seeking

a variety of accessories and related services (i.e. installation, set-up, design, product

management, storage, etc.).

**Supplier Information** 

Supplier Name: Herman Miller

	Average Discount	Category
Price/Discounts:	59.50% 68.06%	Collaboration Systems Office Systems/Case Goods
	61.87%	Storage
	45.80%	Lounge
	52.57%	Medical
	61.00%	Classroom
	44.67%	Residential
	N/A	Auditorium
	68.83%	Desks
	54.17%	Tables

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51.37% Seating

62.83% Accessories

70.50% Textiles & Finishes

N/A Surface Finishes

5% maximum escalation for year 2; May 26, 2021 to May 27, 2022

5% maximum escalation for year 3; May 26, 2022 to May 27, 2023

5% maximum escalation for year 4; May 26, 2023 to May 27, 2024

5% maximum escalation for year 5; May 26, 2024 to May 27, 2025

5% maximum escalation for year 6; May 26, 2025 to May 27, 2026

5% maximum escalation for year 7; May 26, 2026 to May 27, 2027

5% maximum escalation for year 8; May 26, 2027 to May 27, 2028

5% maximum escalation for year 9; May 26, 2028 to May 27, 2029

5% maximum escalation for year 10 May 26, 2029 to May 27, 2030

## **Ordering Information**

Minimum

Price Increase:

Order: No minimum orders requirements

Substitution of

Items:

Herman Miller acknowledges requirements for substitution of items. Substitutions will not be made without approval of the ordering university.

- Participating institutions will solicit a written quotation from each awardee on each furniture installation requirement and make an award to the lowest price.
- Place Orders with:
- All purchase orders placed for furniture, accessories or services, by the IPHEC participating Universities, will be placed with the awardees, who will contact their local dealership assigned, if the dealer is included in the services requested. No IPHEC purchase orders will be placed with a local dealership.
  - a. All invoicing against those purchase orders shall be the

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responsibility of the awardees, not their local dealership.

Payment Terms: N/A

Delivery Terms: Herman Miller will comply with terms of FOB shipments.

Partial Shipments: Herman Miller acknowledges requirements for partial shipments and will notify the participating University end user when an order cannot ship complete to determine whether the order is to be held and shipped together, or if a partial shipment is

approved.

Section 5.5.3.1. etc.

Delivery w/Set-	Cost	Detail
up	\$115/labor hour	Central and Southern Illinois
	Quoted	Central and Southern Illinois – over an hour of travel and on-site time
	\$130/labor hour	Chicago Area (Cook and collar counties)
	Rates reflect standard time at prevailing wage rates; non-prevailing wage projects to be quoted	
	Time and a Half – prevailing wage rate	After Hours Delivery and Install (All areas)
	Double Time – prevailing wage	Weekend Delivery Install (All areas)
	Double Time – prevailing wage rate; subject to available staffing	Holiday hours delivery and install (all areas)
	Quoted	Project Labor Agreements required by

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	university
Quoted	No Freight elevator/required carry-up
Quoted	Limited semi-truck access; requiring cross dock, etc.
Quoted	Extended delivery path/long push distance – i.e. no loading dock or no straight delivery access
Per day \$105	Vehicle Chares: Box or Straight Truck
Per Mile \$0.651	Vehicle Chares. Box of Straight Huck
Per Day \$50	Vehicle Charges; Van
Per Mile \$0.33	venicle charges, van

	Cost	Detail
Delivery w/Installation	Labor rates adjusted accordingly with statutory changes in the prevailing wage rates as defined by the Illinois Department of Labor	Quoted per project based on hourly prevailing wage rates
	\$115/labor hour	Central and Southern Illinois
	\$130/labor hour	Chicago Area (Cook and collar counties)
	Rates reflect standard time at prevailing wage rates; non-prevailing wage projects to be quoted:	

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Time and a Half –prevailing wage rate	After Hours Delivery and Install (all areas)	
Double Time – prevailing wage	Weekend Delivery and install (all areas)	
Double Time – prevailing wage rate; subject to available staffing	Holiday Hours Delivery and Install (All Areas)	
Quoted	Project labor agreements required by university	
Quoted	No freight elevator/required carry-up	
Quoted	Limited semi-truck access; requiring cross dock, etc.	
Quoted	Extended delivery path/long push distance – i.e. no loading dock or n straight delivery access	
Per Day \$105	Vehicle Charges: Box or Straight Truck	
Per Mile \$0.65		
Per Day \$50	Vohiclo Chargos: Van	
Per Mile \$0.33	Vehicle Charges: Van	

	Cost	Detail
Disassembly w/installation	Labor rates adjusted accordingly with statutory changes in the prevailing wage rates as defined by the	Quoted per project based on hourly prevailing wage rates

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Illinois Department of Labor

\$115/labor hour Central and Southern Illinois

Chicago Area (Cook and collar \$130/labor hour

counties)

Rates reflect standard time at prevailing wage rates; non-prevailing wage projects to be quoted:

Time and a Half –prevailing After Hours Delivery and Install (all

> wage rate areas)

Double Time - prevailing Weekend Delivery and install (all

wage areas)

Double Time - prevailing Holiday Hours Delivery and Install (All wage rate; subject to

Areas) available staffing

Project labor agreements required by Quoted

university

Quoted No freight elevator/required carry-up

Limited semi-truck access; requiring Quoted

cross dock, etc.

Extended delivery path/long push

Quoted distance - i.e. no loading dock or n

straight delivery access

Per Day \$105

Vehicle Charges: Box or Straight Truck

Per Mile \$0.65

Per Day \$50 Vehicle Charges: Van

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Per Mile \$0.33

	Cost	Detail
	Labor rates adjusted accordingly with statutory changes in the prevailing wage rates as defined by the Illinois Department of Labor	Quoted per project based on hourly prevailing wage rates
	\$115/labor hour	Central and Southern Illinois
	\$130/labor hour	Chicago Area (Cook and collar counties)
Disassembly and relocation	Rates reflect standard time at prevailing wage rates; non-prevailing wage projects to be quoted:	
	Time and a Half –prevailing wage rate	After Hours Delivery and Install (all areas)
	Double Time – prevailing wage	Weekend Delivery and install (all areas)
	Double Time – prevailing wage rate; subject to available staffing	Holiday Hours Delivery and Install (All Areas)
	Quoted	Project labor agreements required by university
	Quoted	No freight elevator/required carry-up

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Limited semi-truck access; requiring Quoted

cross dock, etc.

Extended delivery path/long push

Quoted distance – i.e. no loading dock or n

straight delivery access

Per Day \$105

Vehicle Charges: Box or Straight Truck

Per Mile \$0.65

Per Day \$50

Vehicle Charges: Van

Per Mile \$0.33

Quoted based on applicable

hourly rate

Disposal fees for unwanted product

\$500 per

dumpster/dumpster load

**Dumpster Charge** 

Quoted when applicable Landfill Charge

Herman Miller's decentralized distribution facilities, in conjunction with dealer warehouse resources, can be used to develop an inventory program tailored to your unique needs. There are no limitations to the above requirements. Dealer warehouse square footage varies by location: •Central & Southern Illinois: 12,000-45,000 sq. ft.
•Chicago Area: 60,000 sq. ft.

Warehousing Services:

\$0.45/square foot per week

\$1.75/square foot per month

\$65/labor hour for required double handling and internal moves related to additional pulls, cataloging and requested product inventories beyond course of standard warehouse activity.

30 days of no charge for orders under \$25,000

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Projects over \$25,000 requiring storage under 30 days due to end user installation delays will be charged for costs associated with the large amount of storage and extra handling. This amount is quoted since there are many project specific factors which impact the cost. Dealerships will do everything possible to minimize these storage costs to the University. Available options will be reviewed taking into account the timing and location of the project to minimize this cost to the University.

Over 30 days of storage is billed per month or section of a moth, with quotes for known longer storage periods.

Storage is focused on furniture, no other items (appliances, electronics, computers, etc.).

No volatile or hazardous materials to be stored or handled.

Return Policy:

Due to the customization and variety of applications, requests to return product, outside of warranty situations, are not typically authorized. Any product returned requires the written authorization from Herman Miller.

Warranty:

Herman Miller will comply with the terms and reimburse dealers for labor costs associated with the repair. Labor charges are subject to approval if there is over 2 hours of travel time or the labor charge exceeds \$500.00. Depending on the circumstances and complexity of the repair, Herman Miller may elect to send a field service technician to assess the problem and resolution.

#### **Design Services**

Our Design team experts are available for University Projects. From initial meeting through project completion our team will provide valuable assistance including: Work closely with the University to develop furniture solutions which meet aesthetic vision and budget constraints. Recommend solutions which meet criteria, for example: budget, durability, flexibility, ADA adaptability, clean ability, ease of maintenance, flexibility, etc. Verify field dimensions to ensure correct placement. Track and record furniture selections and finish choices to ensure an accurate specification. Confirm all quantities and sizes to ensure order accuracy.

Design Services:

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Design services are included free of charge for an initial furniture layout and initial finish selection. Also, two revisions to the initial layout and finish selection will be provided.

Design services will be at a cost of \$85 without furniture purchased. Cost per hour for each licensed interior designer.

#### **Project Management Services**

Our dealer project managers are capable of handling the above list and can be on-site as needed. Project management services encompass the coordination of all phases of a project, including planning, organizing, directing, and controlling resources to fulfill contract-furniture sales within an established scope of work.

Project Manager

Project Management services will be provided free of charge with furniture purchased

Project Management services are \$85 per hour

AutoCad \$0 cost for use of AutoCad

#### **Contact Information**

**University Contacts for Award Questions:** 

Award Contact: Graham LaMontagne

217-300-6452

Graham42@uillinois.edu

Secondary Kayci Puckett
Contact: 217-244-9177

kbohlen@uillinois.edu

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Herman Miller contacts:

### **Additional Support Contacts for IPHEC:**

Customer Service Rep: Dawn Mellberg

616.654.5937

dawn\_mellberg@hermanmiller.com

Back-up Customer Service Mavis Footman

Rep: 616.654.5520

mavis footman@hermanmiller.com

Customer Service Manager: Steve Slater

616.654.3610

steve\_slater@hermanmiller.com

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### **Dealerships**

Herman Miller Inc.

Chicago State University Interior Investments, Chicago, IL

Bradley Holway 224.775.2045

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Medicine, Springfield

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