





# GENERAL ACCOUNTS RECEIVABLE (GAR) ONLINE PAYMENT CENTER INSTRUCTIONS

To access the Web site, logon to <a href="http://go.illinois.edu/paygar">http://go.illinois.edu/paygar</a>

#### **GAR ONLINE PAYMENT CENTER**

Welcome to the University of Illinois General Accounts Receivable (GAR) Online Payment Center.

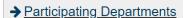
The GAR Online Payment Center enables University of Illinois customers who are not enrolled students to pay invoices from campus departments online using an electronic check (e-check) or, in some cases, a credit card (Visa, MasterCard, Discover, American Express).

If your account number begins with "@", please click here

If your account number is all numeric, please click here

Enrolled students who wish to pay their student account charges, please log into Banner Web Self-Service system.

All invoices can be paid by e-check. However, not all departments accept credit cards, so invoices that are grayed out are not eligible for credit card payment. Please click below to review the list of departments that currently accept credit cards



#### Payments can also be mailed to:

University of Illinois Payment Center General A/R 28394 Network Place Chicago, IL 60673-1283

#### University of Illinois System

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If your account number begins with @, first time users are required to enroll. (See the **Customer Enrollment**). The account number and invoice number can be found on the customer's monthly General Accounts Receivable statement.

If you are a returning customer or if your account number is all numeric, please skip forward to page 3.





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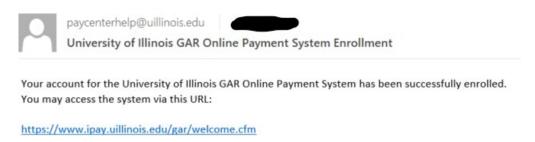
**GAR Online Payment Center** 

#### **Customer Enrollment**

All invoices	can be paid online via electronic check (e-check). If paying by
credit card,	, not all departmental invoices are eligible to be paid online.
	rersity of Illinois account number is entirely numeric (e.g.
612345678)	), you don't have to enroll and can <u>Log On</u> now.
	also de la companya del companya de la companya de la companya del companya de la
Please com	plete all fields below and then click the Enroll button.
	Account Number: (ex:@12345678)
	(an gazara)
	Name on Account:
	Name on Account.
	E-mail Address:
	Phone Number: (format: XXX-XXX-XXXX)
Yourpassw	ord must be at least 6 characters and contain at least one letter
and one nu	mber.
	Shares - Barrera
	Choose a Password:
	Confirm Password:
In order to	confirm your identity, please enter one invoice# from your
current stat	tement.
	Invoice #:
	Invoice #:
	Invoice #:
	Invoice #:  Enrol Cancel



After enrolling, you will receive a confirmation email similar to the one below.



NOTE: Please do not reply to this email as it was generated by an automated messaging system.

If you have already enrolled or your account number is all numeric, you can click "Log On" from the Welcome screen. A copy of the Log On screen is below.

If your account number begins with @, you may enter your logon and password and you will be directed to the Menu Options page.

If your account number is all numeric, please click on "My Account is Numeric". You will then be instructed to enter your Enterprise Authentication I.D. and password.

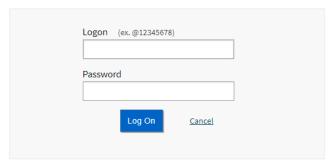
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#### **GAR Online Payment Center**

#### Log On

If your University of Illinois account number begins with "@" and you have not already enrolled by setting a password for your account, please enroll.

 $If your \ University \ of \ Il lino is \ account \ number \ begins \ with \ "@", enter your \ account \ number \ and \ password \ below \ and \ then \ click \ Log \ On.$ 



If you cannot remember your password, please email your Logon ID (Universityy of Illinois account number), account name, and account address to <u>aroperations@uillinois.edu</u>. You will receive a temporary password within three (3) business days.





After the first log in, a "Consent" page will appear. Customers will have to click "I agree" before proceeding. The Consent page will only appear once.

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**GAR Online Payment Center** 

#### Consent

When you select "I Agree" and "Continue" below, you consent to conduct business with the University of Illinois (University) using electronic communications, records and signatures. Your consent to the following statements is valid until you revoke your consent.

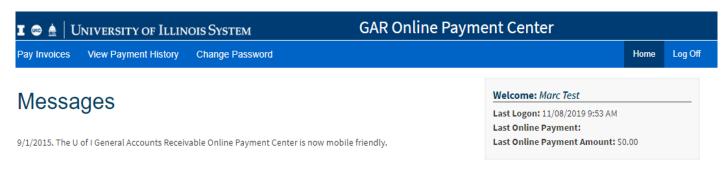
- 1. In order to conduct business electronically, you must use a computer with a supported operating system and internet browser, sufficient electronic storage capacity on the computer's hard drive or other data storage unit, a printer that is capable of printing from the browser, and email software.
- 2. Only the person whose University account number or University ID (UIN) was used to enter this website may conduct business on this site.
- 3. By consenting to conduct business electronically, you agree that the University is not required to provide you with records in paper format; if you want a paper copy of any records provided electronically, you agree to print a copy from your computer.
- 4. You may at any time withdraw your consent to conduct business electronically; however, if you withdraw consent, any electronic transactions or agreements conducted with the University before your withdrawn consent will remain valid and binding on all parties. To withdraw consent, email <a href="mailto:aroperations@uillinois.edu">aroperations@uillinois.edu</a>.
- 5. If you do not agree to the above statements, please exit this website and remit payment per the instructions on your University billing statement.

BY CLICKING "I AGREE" AND "CONTINUE", YOU ACKNOWLEDGE THAT YOU HAVE READ THE ABOVE INFORMATION, AGREE TO CONDUCT BUSINESS ELECTRONICALLY WITH THE UNIVERSITY, AND HAVE EITHER CONSULTED WITH OR HAD SUFFICIENT OPPORTUNITY TO CONSULT WITH ADVISORS OF YOUR CHOICE ON THE MEANING AND IMPLICATIONS OF THIS CONSENT.





The following screen lists, under **Welcome**, information related to the customer's last logon, last online payment, and last online payment amount in the box on the right side of the screen. Customers are strongly encouraged to read the message board each time they logon in order to receive updated information. After reading all new messages, select **Pay Invoices** from the **Menu Options** list.



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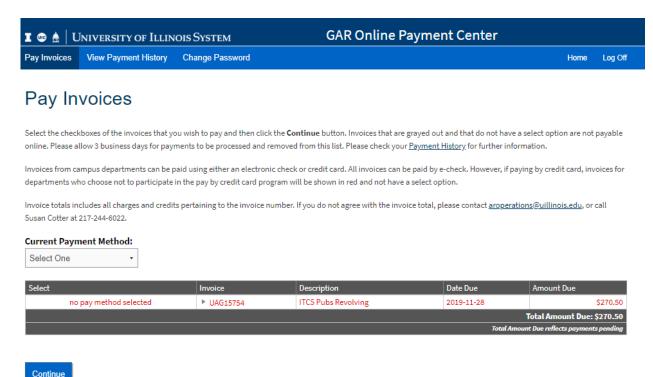
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After you click pay invoices, the next screen will appear which will give you the opportunity to choose the payment method.









The following image reflects what is shown when e-check is selected. All outstanding invoices are eligible to be made online. If you see an expand arrow next to the Invoice number, you can pick a single transaction to pay versus the entire invoice amount.



#### Pay Invoices

Select the checkboxes of the invoices that you wish to pay and then click the **Continue** button. Invoices that are grayed out and that do not have a select option are not payable online. Please allow 3 business days for payments to be processed and removed from this list. Please check your <u>Payment History</u> for further information.

Invoices from campus departments can be paid using either an electronic check or credit card. All invoices can be paid by e-check. However, if paying by credit card, invoices for departments who choose not to participate in the pay by credit card program will be shown in red and not have a select option.

Invoice totals includes all charges and credits pertaining to the invoice number. If you do not agree with the invoice total, please contact <u>aroperations@uillinois.edu</u>, or call Susan Cotter at 217-244-6022.

At least one invoice must be selected before you can continue.

#### **Current Payment Method:**

E-Check (ACH)

Select	Invoice	Description	Date Due	Amount Due
₩	▼ UAG15754	ITCS Pubs Revolving	2019-11-28	\$270.50
₩	UAG15754	ITCS Pubs Revolving	2019-11-28	\$255.00
€	UAG15754	ITCS MDS Dist Ctr	2019-11-28	\$15.50
Total Amount Due: \$270.50				

Continue





The following image reflects what is shown when credit card is selected. Invoices in red are not payable using a credit card.



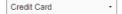
#### Pay Invoices

Select the checkboxes of the invoices that you wish to pay and then click the Continue button. Invoices that are grayed out and that do not have a select option are not payable online. Please allow 3 business days for payments to be processed and removed from this list. Please check your Payment History for further information.

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#### **Current Payment Method:**

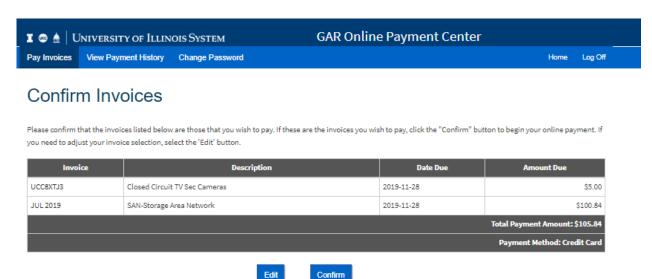


elect	Invoice	Description	Date Due	Amount Due
not payable by cc	123241	Illini Union GuestRoom	2019-11-28	\$232.78
not payable by cc	125046	Illini Union GuestRoom	2019-11-28	\$202.27
not payable by cc	123243	Illini Union GuestRoom	2019-11-28	\$465.56
not payable by cc	123242	Illini Union GuestRoom	2019-11-28	\$588.73
not payable by cc	125263	Illini Union GuestRoom	2019-11-28	\$220.35
not payable by cc	123238	Illini Union GuestRoom	2019-11-28	\$588.73
	UCC8XTJ3	Closed Circuit TV Sec Cameras	2019-11-28	\$5.00
not payable by cc	125755	Illini Union GuestRoom	2019-11-28	\$123.17
0	JUL 2019	SAN-Storage Area Network	2019-11-28	\$100.84
not payable by cc	51468	IHotel Catering 244-1519	2019-11-28	\$4,709.00
not payable by cc	▶ 51405	IU Catering 333-7460	2019-11-28	\$2,705.00
0	SEP 2019	SAN-Storage Area Network	2019-11-28	\$104.32
not payable by cc	UOMN2566	FandS Jobs Material 333 1469	2019-11-28	\$1,423.91
not payable by cc	023106	Illini Union Document Services	2019-11-28	\$479.73

To pay invoices online, select the checkboxes of the invoices to be paid and then click the **Continue** button located at the bottom on the screen.



The following screen confirms the invoices to be paid. Select the **Edit** or **Confirm** button.







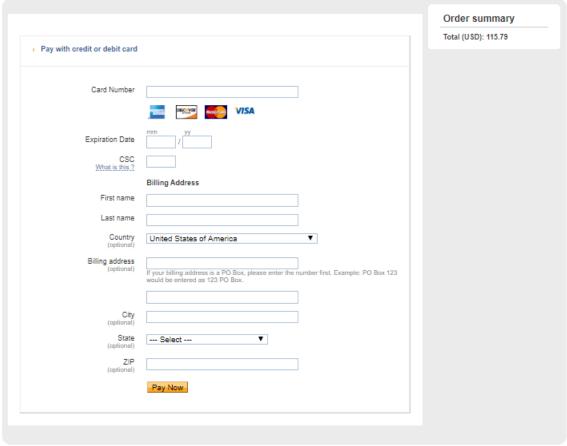


One of the two following screens will appear after the selected invoices are confirmed. Enter all required Credit Card or E-Check and Contact Information. Then select the **Submit** or **Cancel** buttons.

#### **Credit Card Payment Information Screen**

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Cancel Payment





#### **E-Check Payment Information Screen**

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E-Check (ACH) Payment				
	Please enter your bank information here. Please be sure to enter your first and last name exactly as it appears on the account.  If this is a business account, enter the business name in the account holder name field.  Account Holder Name:  Bank Routing Number: (Whatis this?)  Bank Account Number:  Re-Enter Account Number:  Checking  Savings  Please enter your contact information in case we need to contact you regarding this payment.  Phone Number:  E-mail Address:  By checking the box below, you authorize the University of Illinois to initiate a single debit entry to your Deposit Account in the amount of (S USD) 435.05.			
	The payment will be dated on 11/11/2019, and the debit to your Deposit Account will occur within two business days of the payment date but no earlier than the payment date, depending on your bank's process. In the event that this electronic payment is returned unpaid for any reason, I understand that the University will assess a return check fee in the amount of \$30.00.			
	Please check the box below to agree to the terms and then click Pay Now to process your payment.  I Agree			
	Pay Now Cancel			



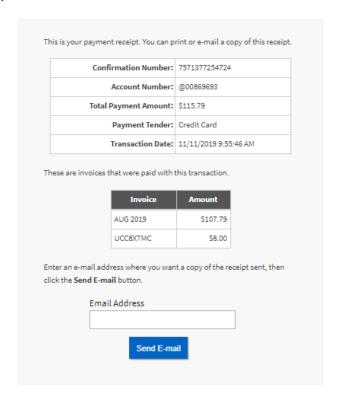




After clicking "I agree" and "Pay Now", the customer is issued a **Payment Receipt** listing the confirmation number, account number, total charge amount, transaction date, invoices paid, and an optional prompt for an e-mail address to which a copy of the electronic receipt will be sent.

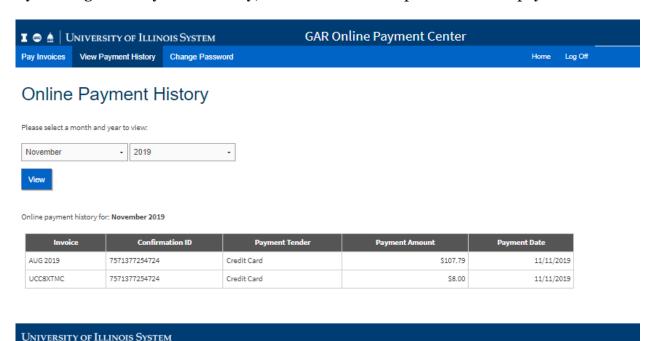


#### Payment Receipt





By clicking View Payment History, customers can view previous online payments.

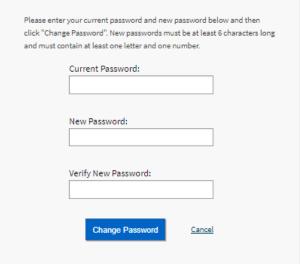


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Customers can reset their password.





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#### Help

If you have any questions, please email University Bursar – AR Operations <u>aroperations@uillinois.edu</u>